



**Transportation Program**  
862-6630

**“How to Schedule a Transportation Appointment”**

1. Requests for transportation to an appointment that is being paid for by the *Bridges to Care* program are generally scheduled three (3) or more business days prior to your appointment.
2. If you are a Davidson County resident, have no vehicle in your family, nor friend, community group, or church group upon which to call for transportation, nor have a vehicle that suits your current medical needs, then call **862-6630** to schedule your transportation appointments.
3. Call the *Bridges to Care* transportation office, as soon as you are given your appointment, between the hours of 8:00 am until 4:30 pm, Monday through Friday.

**Please have available:**

Social Security #

Birthdate

Home Address

Home Telephone #

Date of Appointment

Time of Appointment

Destination Address of Appointment

4. Your transportation appointment will be scheduled while you are on the telephone. The name and telephone number of the vendor will be given to you. You should keep this information and contact the vendor, either the day before the trip, if your appointment is at 8:00 am, or two hours before the appointment, if it is at 9:00 am or later.
5. If your physician or therapist needs to see you before a three-day notice can be given, ask your therapist/physician's office to call our office to arrange your transportation on your behalf.